



C I T Y O F
RENO
Memorandum

DATE: April 23, 2025
TO: Mayor and City Council
THROUGH: Jackie Bryant, City Manager
FROM: Kaytlin Canner, Clean and Safe Manager
Cynthia Esparza, Community Engagement & Services Director
DEPT: Community Engagement & Services
SUBJECT: March 2025 City Walk Outcomes

City Walks proactively assess concerns in real-time, identify solutions, improve the quality of life for residents, and expediate services to vulnerable populations. City Walks occur weekly, Monday through Thursday.

- Monday and Wednesday walks are coordinated based on service requests. These walks may occur anywhere within the City of Reno, including DEEDS coordinated areas.
- Tuesday and Thursday walks are dedicated to areas within the Business Improvement District (BID). Locations are coordinated by the Downtown Reno Partnership.

The following is an overview of City Walk outcomes for March 2025.

Monday, March 3

- Locations: 2nd Street, Gardner Street, and Arletta Street
- Departments in Attendance:
 - Clean and Safe, Community Engagement and Service
 - Code Enforcement
 - Reno Police Department
- Outcomes:
 - 1 nuisance vehicle was issued a 24-hour notice posting
 - 1 code enforcement case was created due to property maintenance or nuisance concerns
 - Debris
 - 21 Reno Direct service requests were addressed

Tuesday, March 4, with the Downtown Reno Partnership

- Locations: Believe Plaza, AT&T Riverwalk, and Lovers Lane
- Departments in Attendance:
 - Clean and Safe, Community Engagement and Services
 - Code Enforcement
 - Reno Police Department
- Outcomes:
 - 10 individuals were contacted and declined services
 - 1 code enforcement case was created due to property maintenance or nuisance concerns
 - Debris

Thursday, March 13, with the Downtown Reno Partnership

- Locations: Believe Plaza, AT&T Riverwalk, and Lovers Lane
- Departments in Attendance:
 - Clean and Safe, Community Engagement and Services
 - Code Enforcement
 - Reno Police Department
- Outcomes:
 - 2 individuals were contacted and declined services

Monday, March 17

- Locations: Market Street, Automotive Way, and Harvard Way
- Departments in Attendance:
 - Clean and Safe, Community Engagement and Services
 - Code Enforcement
 - Reno Police Department
- Outcomes:
 - 6 individuals were contacted
 - 1 individual was reunited with their family
 - 5 individuals declined services
 - 2 nuisance vehicles were issued 24-hour notice postings
 - 1 nuisance vehicle was towed
 - 11 Reno Direct service requests were addressed

Tuesday, March 18, with the Downtown Reno Partnership

- Locations: 3rd Street, Vine Street, and 4th Street
- Departments in Attendance:
 - Clean and Safe, Community Engagement and Services
 - Code Enforcement
 - Reno Police Department
- Outcomes:
 - 8 individuals were contacted and declined services

Thursday, March 20, with the Downtown Reno Partnership

- Locations: 4th Street from University Way to Wells Avenue
- Departments in Attendance:
 - Clean and Safe, Community Engagement and Services
 - Code Enforcement
 - Reno Police Department
- Outcomes:
 - 2 individuals were contacted
 - 1 individual is working with RISE on a housing plan
 - 1 individual declined services

Monday, March 24

- Locations: Yori Avenue, Gallaway Lane, and WrondeL Way
- Departments in Attendance:
 - Clean and Safe, Community Engagement and Services
 - Code Enforcement
 - Reno Police Department
- Outcomes:
 - 4 individuals were contacted and declined services
 - 3 nuisance vehicles were issued 24-hour notice postings

Tuesday, March 25, with the Downtown Reno Partnership

- Locations: 4th Street from University Way to Wells Avenue
- Departments in Attendance:
 - Clean and Safe, Community Engagement and Services
 - Code Enforcement
 - Reno Police Department
- Outcomes:
 - 7 individuals were contacted and declined services

Thursday, March 27, with the Downtown Reno Partnership

- Locations: Believe Plaza, AT&T Riverwalk, and Lovers Lane
- Departments in Attendance:
 - Code Enforcement
 - Reno Police Department
- Outcomes:
 - 4 individuals were contacted and declined services